

The political perspective regarding quality assurance in medicine

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Overview

- I. What is quality?**
- II. Legal framework of quality**
- III. Political discourse on quality**

A blue-tinted photograph of a glacier, showing large, jagged ice formations and a narrow channel of water. The text "What is quality?" is overlaid in white, centered on the image.

What is quality?

What is quality?

- Can quality be measured?
- How is quality defined?
- Quality from different perspectives
- Which aspects are in the foreground?
 - Quality from the patients' point of view
 - Quality from the doctors' point of view
 - Quality from the industry's point of view
 - Quality from the insurer's point of view

A blue-tinted photograph of a glacier. Large, jagged chunks of ice are scattered across the foreground and middle ground. A narrow channel of water flows through the center of the ice. The overall scene is cold and majestic.

Legal framework of quality

Legal framework of quality (1)

- No cohesive health-constitution
- There is no proper health-law in Switzerland
- The federal state has different competences including the competence to enact The Swiss Federal Health Insurance Act (KVG)

Legal framework of quality (2)

- Admission of services
 - Services must be effective, appropriate and economic (Art. 32 KVG)
- Authorization of service providers
 - Service providers are only authorized on the basis of quality and profitability (Art. 36-40 KVG)

Legal framework of quality (3)

- Ensuring of quality
 - Services must be qualitatively good and appropriate (Art. 56-59 KVG)



Political discourse on quality

Political discourse on quality (1)

- Different expectations of the individual stakeholders
- «Hidden Agendas» cannot be excluded

Political discourse on quality (2)

- Discussion of quality is mixed with the financial perspective
 - Quality before costs?
 - Reduce costs due to quality?
- Measuring quality means collecting data
 - Data transparency
 - Data protection